



UniFi[®] **PROTECT**

4K Indoor/Outdoor
IP Camera with Infrared
and Optical Zoom

Model: UVC-G4-PRO

QUICK START GUIDE

Package Contents



UVC-G4-PRO



Tightening Tool



Pole Mount Bracket



Screw Anchors
(Qty. 2)



Self-Tapping Screws
(Qty. 2)



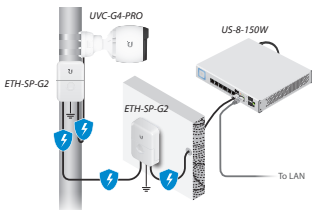
Machine Screws
(Qty. 2)

Installation Requirements

- Pole-mounting: Two metal straps (not included)
- Shielded Category 5 (or above) cabling with drain wire should be used for all outdoor wired Ethernet connections and should be grounded through the AC ground of the PoE.

We recommend that you protect your networks from harmful outdoor environments and destructive ESD events with industrial-grade, shielded Ethernet cable from Ubiquiti. For more details, visit ui.com/toughcable

- Surge protection should be used for all outdoor installations. We recommend that you use two Ethernet Surge Protectors, model ETH-SP, one near the camera and the other at the entry point to the building. The ETH-SP will absorb power surges and safely discharge them into the ground.



Hardware Overview

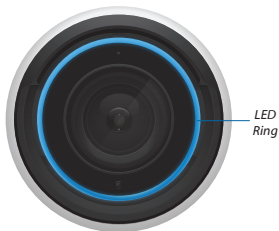


Reset Button The *Reset* button serves two functions:

- **Reboot** Press and release the *Reset* button quickly.
- **Restore to Factory Defaults** Press and hold the *Reset* button for 10-20 seconds while the camera is powered on. Release when LED turns off.

Ethernet 10/100/1000 RJ45 port connects to an 802.3af/802.3at switch for PoE power and data.

LED Ring



Color	State	Status
White	Solid	Ready for configuration.
	Flashing	Initializing.
	Heartbeat Flashing	Device is being reset to factory defaults.
Blue	Solid	Indicates the device has been successfully adopted into a network and is working properly.
	Rotating	Motion detected.
White/Blue	Alternating	Firmware upgrade in progress. Device is busy; do not touch or unplug it.
Red	Solid	Device failure; network error. If this occurs, we recommend rebooting the device.

Before You Begin

Remove the sticker from the bottom of the *Mounting Base*.

Installation Overview

To install the camera, please follow the instructions of the following sections in this order:

1. *Hardware Installation*
2. *Connecting Power over Ethernet*
3. *UniFi Protect*
4. *Adjusting the Camera View*

Hardware Installation

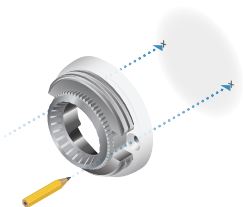
The camera can be mounted on a wall, ceiling, or pole. Follow the appropriate steps for your installation:


Wall/Ceiling Mount

1. Remove the *Mounting Base* from the camera by turning the *Tilt/Mount Ring* counterclockwise.




2. Mark the mounting holes on the wall or ceiling.

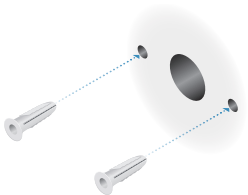


-  **Note:** If you are running the cable along the wall or ceiling, position the *Cable Slot* towards the direction you want the cabling to run. For outdoor installations, position the *Cable Slot* downward.

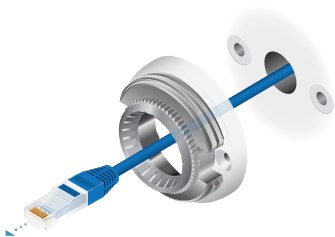
3. Use a 7 mm (1/4") drill bit to drill the mounting holes in the wall or ceiling.

-  **Note:** If you are running the Ethernet cable through the wall, cut a hole centered between the mounting holes that is large enough to feed the cable through.

4. Insert a *Screw Anchor* into each mounting hole.



5. If you are feeding the Ethernet cable through the wall or ceiling, do so now and feed it through the *Mounting Base*.

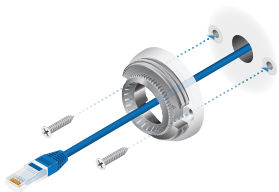


If not, feed the Ethernet cable through the *Mounting Base* and place the cable in the *Cable Slot*.

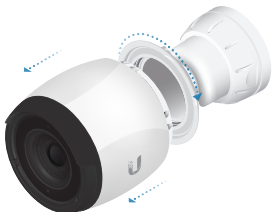


- !** **IMPORTANT:** If you are installing your camera outdoors, create a drip loop for the cable below the camera to prevent water ingress.

6. Fasten the *Mounting Base* to the wall or ceiling using two *Self-Tapping Screws*.



7. Remove the camera from the *Adjustable Base* by turning the *Camera Ring* in the direction shown.



8. Remove the *Cable Gland* from the *Adjustable Base*.




9. Feed the Ethernet cable through the *Cable Gland* and *Adjustable Base*. Seal the *Cable Gland* in place by firmly pressing around its edges. Then connect the cable to the *Ethernet Port* on the camera.



- !** **IMPORTANT:** For proper weather sealing, the *Cable Gland* must fit securely within the *Adjustable Base* when the camera is mounted. Ensure that the *Cable Gland* is securely seated during installation and cable routing.
10. Connect the camera back to the *Adjustable Base* by turning the *Camera Ring* in the direction shown.



11. Orient the camera to the desired position while connecting the *Adjustable Base* to the *Mounting Base*.

 **Note:** You will fine-tune and then lock the positioning after you check the camera view in the UniFi Protect software.

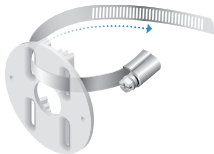


12. Proceed to the *Connecting Power over Ethernet* section.

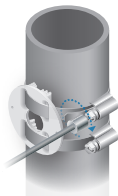
Pole Mount

To mount the camera on a pole, use two metal straps (not included).

1. Feed the metal straps through the slots on the *Pole Mount Bracket*.



2. Wrap a metal strap around the pole and tighten it by turning the screw clockwise. Repeat for the second strap.



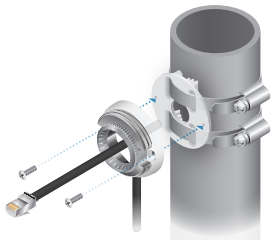
3. Remove the *Mounting Base* from the camera by turning the *Tilt/Mount Ring* counterclockwise.



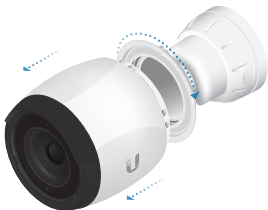
4. Feed the Ethernet cable through the *Mounting Base*.



5. Fasten the *Mounting Base* to the *Pole Mount Bracket* using two *Machine Screws*.



6. Remove the camera from the *Adjustable Base* by turning the *Camera Ring* in the direction shown.



7. Remove the *Cable Gland* from the *Adjustable Base*.



8. Feed the Ethernet cable through the *Cable Gland* and *Adjustable Base*. Seal the *Cable Gland* in place by firmly pressing around its edges. Then connect the cable to the *Ethernet Port* on the camera.




- !** **IMPORTANT:** For proper weather sealing, the *Cable Gland* must fit securely within the *Adjustable Base* when the camera is mounted. Ensure that the *Cable Gland* is securely seated during installation and cable routing.

9. Connect the camera back to the *Adjustable Base* by turning the *Camera Ring* in the direction shown.



10. Orient the camera to the desired position while connecting the *Adjustable Base* to the *Mounting Base*.

-  **Note:** Fine-tune and then lock the positioning after you check the camera view in the UniFi Protect software.



Connecting Power over Ethernet

The UVC G4 Pro supports 802.3af and 802.3at, and can be powered by any 802.3af/802.3at compliant switch, such as a UniFi PoE Switch.

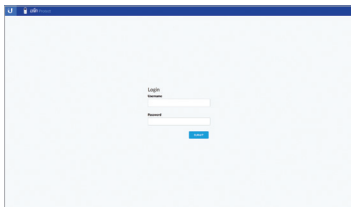
Connect the Ethernet cable from the camera directly to a PoE port on the switch.



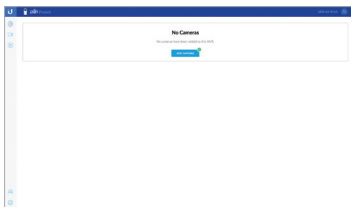
UniFi Protect


The UniFi Protect auto-management feature should automatically detect your new camera(s). To manage the camera:

1. Log in to UniFi Protect. Enter the username and password credentials used to set up the system and click **Submit**.

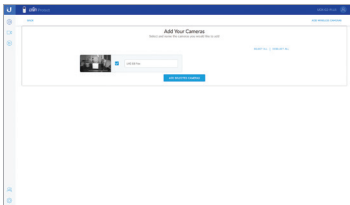


2. Click **Add Cameras**.

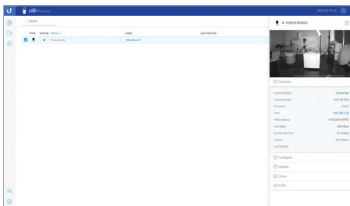


-  **Note:** The green number icon on the *Add Cameras* button will display the number of cameras UniFi Protect has automatically detected.

3. Select the camera you would like to manage. You can rename the camera by typing into the box displaying the device. Click **Add Selected Cameras**.



4. The camera will appear on the *Devices* tab. The *Camera Details* window will be displayed on the right side of the screen. Check the camera view and proceed to the *Adjusting the Camera View* section.



UniFi Protect App

Download the UniFi Protect app to add this camera to your UniFi Protect system.



Note: When you first launch UniFi Protect, the app will prompt you to enable Bluetooth and other features necessary to provide the best user experience possible. Please allow these features and permissions for proper app functionality.

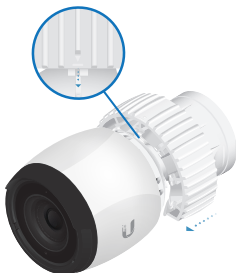


Adjusting the Camera View

1. Fine-tune the positioning as you check the camera preview in the software.
2. Ensure that the arrow side of the included *Tightening Tool* faces the camera. Then insert the *Tightening Tool* between the camera and *Adjustable Base*.



3. Fit the *Tightening Tool* to the camera.



4. Turn the *Tightening Tool* to tighten the *Camera Ring*.



5. Move the *Tightening Tool* to fit the *Tilt/Mount Ring*.



6. Secure the *Tilt/Mount Ring* to lock the positioning and complete installation.



Specifications

UVC-G4-PRO	
Dimensions	Ø 86 x 153 mm (Ø 3.39 x 6.02") (Without Mounting Plate)
Weight	700 g (1.54 lb) (Without Mounting Plate)
Enclosure	PC/TPE/Aluminum Alloy (ADC-12 + Liquid Coating)
Networking Interface	(1) 10/100/1000 Ethernet Port
Sensor	OS08A20, 1/1.8"
Lens	F 4.24mm - 12.66mm; f/1.53 -f/3.3
LED	LED Ring
Field of View	
Wide	108° (H), 58° (V), 125° (D)
Tele	37° (H), 20° (V), 43° (D)
Night Mode	IR LEDs with Mechanical IR Cut Filter
Video Compression	H.264
Resolution	4K Ultra HD (3840 x 2160)
Max. Frame Rate	24 FPS
Image Settings	Flip, Brightness, Contrast, WDR, Hue, Infrared, Sharpness, Saturation, Denoise, 50/60 Hz Flicker Reduction
Management Interface	
Managed Mode	UniFi Protect
Standalone Mode	Camera Integrated Web UI
Microphone	Yes
Max. Power Consumption	12.5W
Power Method	IEEE 802.3af/at
Power Supply	802.3af/802.3at or UniFi PoE Switch
Buttons	Factory Reset Button
Mounting	Wall, Ceiling, Pole (Kits Included)
Operating Temperature	-20 to 50° C (-4 to 122° F)
Operating Humidity	0 to 90% Noncondensing
Weatherproofing	IP67

Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.



WARNING: This product may become hot during operation. Exercise caution when handling.



WARNING: Do not use this product in a location that can be submerged by water.



WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.

Limited Warranty

ui.com/support/warranty

The limited warranty requires the use of arbitration to resolve disputes on an individual basis, and, where applicable, specify arbitration instead of jury trials or class actions.

Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference

when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

ISED Canada

CAN ICES-3(A)/NMB-3(A)

This Class A digital apparatus complies with Canadian CAN ICES-003.

CAN ICES-3(A)/NMB-3(A)

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.



Australia and New Zealand



Warning: This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

RoHS/WEEE Compliance Statement



English

European Directive 2012/19/EU requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

Die Europäische Richtlinie 2012/19/EU verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist, nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltsmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

Español

La Directiva 2012/19/UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2012/19/UE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2012/19/UE richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

Declaration of Conformity

български [Bulgarian] С настоящото UBIQUITI декларира, че това устройство UVC-G4-PRO е в съответствие със съществените изисквания и други приложими разпоредби на Директиви 2014/30/ЕС, 2014/35/ЕС. Цялостният текст на ЕС декларацията за съответствие може да се намери на следния интернет адрес: **ui.com/compliance**

Hrvatski [Croatian] UBIQUITI ovim putem izjavljuje da je ovaj uređaj UVC-G4-PRO sukladan osnovnim zahtjevima i ostalim bitnim odredbama Direktiva 2014/30/EU, 2014/35/EU. Cjeloviti tekst EU izjave o sukladnosti dostupan je na sljedećoj internetskoj adresi: **ui.com/compliance**

Čeština [Czech] UBIQUITI tímto prohlašuje, že toto UVC-G4-PRO zařízení, je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrníc 2014/30/EU, 2014/35/EU. Úplné znění EU prohlášení o shodě je k dispozici na této internetové adrese: **ui.com/compliance**

Dansk [Danish] Hermed, UBIQUITI, erklærer at denne UVC-G4-PRO enhed, er i overensstemmelse med de væsentlige krav og øvrige relevante krav i direktiver 2014/30/EU, 2014/35/EU. EU-overensstemmelseserklæringens fulde tekst kan findes på følgende internetadresse: **ui.com/compliance**

Nederlands [Dutch] Hierbij verklaart UBIQUITI, dat deze UVC-G4-PRO apparaat, in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijnen 2014/30/EU, 2014/35/EU. De volledige tekst van de EU-conformiteitsverklaring kan worden geraadpleegd op het volgende internetadres: **ui.com/compliance**

English Hereby, UBIQUITI, declares that this UVC-G4-PRO device, is in compliance with the essential requirements and other relevant provisions of Directives 2014/30/EU, 2014/35/EU. The full text of the EU declaration of conformity is available at the following internet address: **ui.com/compliance**

Eesti keel [Estonian] Käesolevaga UBIQUITI kinnitab, et antud UVC-G4-PRO seade, on vastav olulistele nõuetele ja teistele asjakohastele sätetele direktiivide 2014/30/EL, 2014/35/EL. ELi vastavusdeklaratsiooni täielik tekst on kättesaadav järgmisel internetiaadressil: **ui.com/compliance**

Suomi [Finnish] Täten UBIQUITI vakuuttaa, että tämä UVC-G4-PRO laite, on yhdenmukainen olennaisten vaatimusten ja muiden sitä koskevien direktiivien 2014/30/EU, 2014/35/EU. EU-vaatimustenmukaisuusvakuutuksen täysimittainen teksti on saatavilla seuraavassa internetosoitteessa: **ui.com/compliance**

Français [French] Par la présente UBIQUITI déclare que l'appareil UVC-G4-PRO, est conforme aux exigences essentielles et aux autres dispositions pertinentes des directives 2014/30/UE, 2014/35/UE. Le texte complet de la déclaration UE de conformité est disponible à l'adresse internet suivante: **ui.com/compliance**

Deutsch [German] Hiermit erklärt UBIQUITI, dass sich dieses UVC-G4-PRO Gerät, in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinien 2014/30/EU, 2014/35/EU befindet. Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: **ui.com/compliance**

Ελληνικά [Greek] Δια του παρόντος, UBIQUITI, δηλώνει ότι αυτή η συσκευή UVC-G4-PRO, είναι σε συμμόρφωση με τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις των οδηγιών 2014/30/ΕΕ, 2014/35/ΕΕ. Το πλήρες κείμενο της δήλωσης συμμόρφωσης ΕΕ διατίθεται στην ακόλουθη ιστοσελίδα στο διαδίκτυο: **ui.com/compliance**

Magyar [Hungarian] Ezennel UBIQUITI kijelenti, hogy ez a UVC-G4-PRO készülék megfelel az alapvető követelményeknek és más vonatkozó 2014/30/EU, 2014/35/EU irányelvek rendelkezéseit. Az EU-megfelelőségi nyilatkozat teljes szövege elérhető a következő internetes címen: **ui.com/compliance**

Íslenska [Icelandic] Hér, UBIQUITI, því yfir að þetta UVC-G4-PRO tæki er í samræmi við grunnkröfur og önnur viðeigandi ákvæði tilskipana 2014/30/ESB, 2014/35/ESB. Fullur texti ESB samræmisýfirlýsing er að finna á eftirfarandi netfangi: **ui.com/compliance**

Italiano [Italian] Con la presente, UBIQUITI, dichiara che questo dispositivo UVC-G4-PRO, è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti delle direttive 2014/30/UE, 2014/35/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: ui.com/compliance

Latviešu valoda [Latvian] Ar šo, UBIQUITI, deklarē, ka UVC-G4-PRO ierīce, ir saskaņā ar būtiskajām prasībām un citiem attiecīgiem noteikumiem Direktīvās 2014/30/ES, 2014/35/ES. Pilns ES atbilstības deklarācijas teksts ir pieejams šādā interneta vietnē: ui.com/compliance

Lietuvių kalba [Lithuanian] UBIQUITI deklaruoja, kad šis UVC-G4-PRO įrenginys atitinka esminius reikalavimus ir kitas 2014/30/ES, 2014/35/ES Direktyvų nuostatas. Visas ES atitikties deklaracijos tekstas prieinamas šiuo interneto adresu: ui.com/compliance

Malti [Maltese] Hawnhekk, UBIQUITI, tiddikjara li dan il-mezz UVC-G4-PRO huwa konformi mar-rekwiżiti essenzjali u dispozizzjonijiet rilevanti oħrajn ta' Direttivi 2014/30/UE, 2014/35/UE. Id-dikjarazzjoni tal-konformità tista' tiġi kkonsultata minn ui.com/compliance

Norsk [Norwegian] Herved UBIQUITI, erklærer at denne UVC-G4-PRO enheten, er i samsvar med de grunnleggende kravene og andre relevante bestemmelser i direktivene 2014/30/EU, 2014/35/EU. Den fulle teksten til EU-samsvarserklæringen er tilgjengelig på følgende internetadresse: ui.com/compliance

Polski [Polish] Niniejszym, Ubiquiti, oświadcza, że urządzenie UVC-G4-PRO, jest zgodny z zasadniczymi wymaganiami oraz pozostałymi stosownymi postanowieniami Dyrektyw 2014/30/UE, 2014/35/UE. Pełny tekst deklaracji zgodności UE jest dostępny pod następującym adresem internetowym: ui.com/compliance

Português [Portuguese] UBIQUITI declara que este dispositivo UVC-G4-PRO, está conforme com os requisitos essenciais e outras disposições das Directivas 2014/30/UE, 2014/35/UE. O texto integral da declaração de conformidade está disponível no seguinte endereço de Internet: ui.com/compliance

Română [Romanian] Prin prezenta, UBIQUITI declară că acest dispozitiv UVC-G4-PRO este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivelor 2014/30/UE, 2014/35/UE. Textul integral al declarației UE de conformitate este disponibil la următoarea adresă internet: ui.com/compliance

Slovenčina [Slovak] Týmto UBIQUITI, prehlasuje, že toto UVC-G4-PRO zariadenie, je v súlade so základnými požiadavkami a ďalšími relevantnými ustanoveniami smernice 2014/30/EÚ, 2014/35/EÚ. Úplné EÚ vyhlásenie o zhode je k dispozícii na tejto internetovej adrese: ui.com/compliance

Slovenščina [Slovenian] Družba UBIQUITI izjavlja, da je naprava UVC-G4-PRO v skladu z obveznimi zahtevami in drugimi ustreznimi določbami direktiv 2014/30/EU in 2014/35/EU. Celotno besedilo izjave EU o skladnosti je na voljo na naslednjem spletnem naslovu: ui.com/compliance

Español [Spanish] Por medio de la presente UBIQUITI declara que este dispositivo UVC-G4-PRO, cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de las Directivas 2014/30/UE, 2014/35/UE. El texto completo de la declaración UE de conformidad está disponible en la dirección Internet siguiente: ui.com/compliance

Svenska [Swedish] Härmed UBIQUITI, intygar att denna UVC-G4-PRO enhet är i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiven 2014/30/EU, 2014/35/EU. Den fullständiga texten till EU-försäkran om överensstämmelse finns på följande webbadress: ui.com/compliance

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